



“Accounting Core Will Not Open”

Description of Problem:

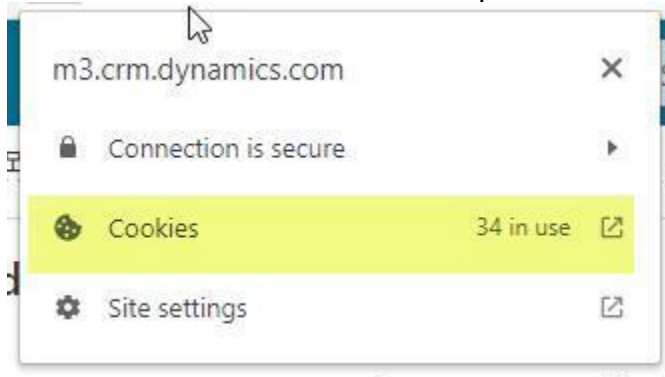
1. Customer clicks on the Accounting Core icon and it just spins, nothing happens

Symptoms/Issue(s):

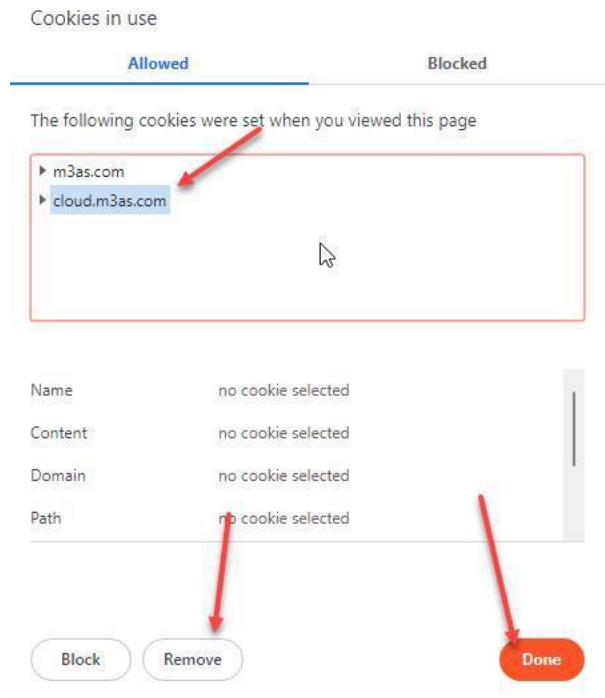
1. Icon spins, nothing happens

Solution:

1. Locate the Address bar in your browser. Click on the little lock to the left of the web address
2. 2. Click on cookies when the box opens



3. Locate the website you're attempting to log in with the error.



4. Click Remove, and then done.
5. Close and reopen browser.

Notes/Addendums:

- N/A