



Dear Valued Customer,

In light of the recent developments of COVID-19, we would like to assure you that M3 is poised to continue service and support our customers. M3 has the ability to have an entirely remote workforce and still manage all systems at our current levels. We have verified all internal systems and critical functions at M3 can remain operable. Our partners, such as our data center and Microsoft, are also able to fully support our business.

In the last few weeks, we had already implemented measures to protect our employees as well as adhered to advice and guidance from the CDC as well as local health authorities. We encourage folks to work from home when ill and remain diligent about sanitizing workspaces and promoting healthy habits at work. Our employees are the most critical part of our business so we will take all necessary steps to avoid complications.

We want you to know that we are here for you and will do everything we can to support your business. We encourage everyone to make themselves aware of CDC updates regarding COVID-19, [here](#). Please check back often for new information at help.m3as.com. If M3 makes significant changes to our standard work procedures, we will provide updates here.

Thank you for being part of the M3 family!



Cassi Johnson